

General terms and conditions of sale

Campsite la source***

We ask you to carefully read the following terms and conditions,
The fact of booking a stay implies full adherence to these conditions,

Booking conditions

The rental is personal, it is forbidden to sublet or transfer the pitch or rental to a third party, The reservation becomes effective only with the agreement at the campsite, after receipt of the deposit and after receipt either of the reservation contract duly completed and signed, or after acceptance of the general conditions of sale when booking online

Camping la source offers family stays, in the traditional sense, accommodation is specially designed for this purpose, Camping la source reserves the right to refuse any reservation that would be contrary to this principle, or that would seek to divert it, Minors must be accompanied by their parents or legal guardians,

Before returning the contract, inquire about availability with the campsite's reservation service,

Campsite

The basic package includes the pitch for the tent, caravan or camper for 1 or 2 people, access to sanitary facilities and infrastructure,

Rental

The rental accommodation is fully equipped: furniture, dishes, pillows, duvet or blanket, The basic package is 4 to 6 people depending on the type of rental, Each accommodation or pitch is provided for a determined number of people, For reasons of safety and insurance, the maximum number of occupants cannot be exceeded, In addition a baby is considered a person in its own right,

Camping la source reserves the right to refuse access to the campsite to groups or families presenting themselves with a number of participants greater than the capacity of the rented accommodation,

Remember to bring your sheets, fitted sheets and pillowcases as well as your towels,

Animals (cats, dogs, rabbits,,,) 3rd category are allowed for a daily fee,

Rates and Tourist Tax

*The prices indicated are valid for the 2025 season, They are in euros, VAT of 10% included, Any subsequent modification of the applicable VAT rate occurring between the time when the rates were determined and the invoicing of the stay, will result in a correlative modification of the price including VAT, which the customer accepts without reservation,

*The amount of the tourist tax is 0,55€/night/person over 18 years old

Eco participation

Our farm is subject to taxes for the withdrawal of natural resources (clean water) and the treatment of waste (wastewater, household waste),

This is a budgetary repercussion with compensation and awareness value: € 0.30 / night / person + 12 years

Terms of payment

*For reservations made more than 30 days before the beginning of the stay, a deposit of 30% of the price of the amount of the services booked, plus the administrative fee of 8 €, and possibly the amount of the cancellation insurance that must be paid as soon as the reservation is made,

Attention without cancellation insurance no refund of deposit will be possible, even for serious reasons,

The balance must be paid no later than 30 days before arrival,

*For reservations of less than 30 days before the beginning of the stay, the entire stay is to be paid on the day of reservation, Similarly for any reservation of a stay of less than 7 days, the full amount will be requested at the time of your reservation, Methods of payment: CB, bank check in euros made out to the campsite the source, holiday checks (paper format and connect), bank transfer,

In the absence of full payment 30 days before your arrival, the campsite the source reserves the right to consider the reservation as canceled, The payments made will not be refunded and the balance of the stay will remain due,

No right of withdrawal

In accordance with Article L121-19 of the Consumer Code, the campsite the source, informs its customers that the sale of accommodation services and services provided on a specific date, or according to a determined periodicity, is not subject to the provisions relating to the withdrawal period of 14 days,

Stay

Arrival and departure on Saturday in July and August, Outside this period arrival and departure on the day of your choice,

Mandatory minimum duration of 7 days in July and August; to the overnight stay outside this period,

1 Arrival

Camping pitch: arrival from 12:00 to 19:00, The connection to the electrical terminals must be made using cables and sockets in accordance with the legislation in force, Provide a cable length of 30 meters and a European adapter, The campsite is not able to provide you with the equipment mentioned above, Departure no later than 12 noon, Any plot not released at 12:00 will result in automatic billing for an additional night,

Rentals: arrival 16:00 to 19:00, Departure before 10:00,

Upon delivery of the keys, the deposit of 200 €, 400€ mobil home Gentiane with jacuzzi, will be requested, The 'parking' location of the rental and designed for a single vehicle, any other vehicle must park outside the campsite,

Any late arrival must be reported so that the campsite can make its arrangements, The manager reserves the right to dispose of the planned pitch if he remained without news within 24 hours after the scheduled arrival date, The payments made will not be refunded and the balance of the rental will be due,

The campsite reserves the right to refuse access to people arriving with a number of participants greater than the proposed package, the capacity of the rented accommodation and if the names do not correspond to the arrival,

2 During your stay

It is up to the camper to ensure: the camper is responsible for the supervision of his personal items (bicycles, etc,,,), The campsite declines all responsibility in the event of an incident falling under the civil responsibility of the camper,

All guests must comply with the provisions of the internal regulations, Each tenant in title is responsible for nuisance disturbances caused by people who stay with him or visit him,

3 Visitors

For security reasons, visitors must imperatively register upon arrival at the reception before visiting a resident, The management reserves the right to prohibit access to the campsite to non-registered persons, Visitors are allowed in the campsite after registration at the reception for a day or half-day package (rates on the website and at the reception of the campsite), also allowing them to access the campsite's infrastructure, except for the swimming pool,

Supplements: any supplement not declared (additional person, dog,,,) and discovered during a control during stays will be charged to the customer from the date of arrival,

4 Departure

Rental accommodation: On the day of departure indicated on your contract, the rental accommodation must be vacated before 10 am by appointment made at the reception, The accommodation will be returned in perfect state of cleanliness, and the inventory can be checked, any broken or deteriorated object will be at your expense, as well as the restoration of the premises if necessary, The deposit will be returned to you at the end of the stay minus the compensation retained, on supporting invoices, for any damage found by the inventory of places of exit, The retention of the deposit does not exclude additional compensation in the event that the costs are higher than the amount of it,

In the event that the accommodation has not been cleaned before your departure, a cleaning fee of a minimum value of 50 € will be requested,

For any delayed departure, after 10:00 am, you may be charged an additional day at the price of the night in force,

Bail

For rentals, a deposit of 200 €, 400€ mobil home Gentiane with jacuzzi, is required on arrival to cover any rental damage and to cover any cleaning costs at the end of the stay,

The deposit will be returned on the day of departure after the inventory, In no case the key of the mobile home can be issued without the delivery of the deposit, For camping pitches, a deposit will be requested in the case of the rental of equipment,

Animals

Animals are accepted for a fee payable at the time of your reservation, except dogs of 1st and 2nd category (Order of 21-04-1999) They must be kept on a leash at all times, must not harm the tranquility and safety of residents and respect the elementary rules of hygiene, They are prohibited around the pool and in the toilets, The vaccination record for dogs and cats must be up to date,

Cancellation and Modifications

1 Modification of your reservation

The customer may request the modification of his stay (date, and / or type of accommodation) on written request to the campsite (mail or e-mail) to the extent of availability and possibilities, No postponement will be accepted on the following season, The attention of the customer is focused on the fact that in case of modification of the stay, it will not be possible for him to benefit from promotions subsequent to his initial reservation, the date of the first reservation being authentic, In the absence of modification the customer must make his stay in the initial conditions of reservation or cancel according to the conditions of the cancellation insurance,

* any request to increase the duration of your stay will be made according to availability and according to the rates in force,

2 Unused services

Any interrupted or abbreviated stay (late arrival or early departure) by you will not give rise to a refund whatever the reason invoked,

3 Cancellation due to the campsite the source

In case of cancellation due to the campsite the source, except in case of force majeure, the stay will be fully refunded, This cancellation can not however give rise to the payment of damages,

4 Cancellation by the camper

A cancellation and interruption of stay insurance is offered to you, it is optional and payable in addition to the rental at the same time as the deposit, No refund will be made without subscription of the cancellation insurance whatever the reason, and even for the reason related to covid-19,

Any cancellation of a reservation must be made in writing (LRAR) with the campsite the source,

If the cancellation occurs:

* More than 30 days before the date of the beginning of the stay: the deposit will be kept as compensation,

* Less than 30 days before the start date of the stay: 100% of the amount of the stay will be required and no refund will be granted,

Cancellation insurance

The cancellation insurance can only be taken out at the time of the initial reservation request, The customer undertakes to read the general conditions of insurance proposed during his initial reservation, The cancellation conditions can be consulted at any time on our website, This insurance also offers a covid-19 extension,